

Voluntary Product Accessibility Template

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Name of Product: FeedRoom Access
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Summary Table

Voluntary Product Accessibility Template

Guideline	Supporting Features	Remarks and Explanations
Section 1194.21 Software Applications and Operating Systems	Supports with exceptions	Please refer to attached VPAT.
Section 1194.22 Web-based Internet Information and Applications	Supports	Please refer to attached VPAT.
Section 1194.23 Telecommunications Products	Not Applicable	FeedRoom Access is not considered a telecommunications product according to the definition in section 1194.23.
Section 1194.24 Video and Multi-media Products	Supports with exceptions	Please refer to attached VPAT.
Section 1194.25 Self-Contained, Closed Products	Not Applicable	FeedRoom Access is not considered a self-contained, closed product according to the definition in section 1194.25.
Section 1194.26 Desktop and Portable Computers	Not Applicable	FeedRoom Access is not considered a desktop or portable computer according to the definition in section 1194.26.
Section 1194.31 Functional Performance Criteria	Supports with exceptions	Please refer to attached VPAT.
Section 1194.41 Information, Documentation and Support	Supports	Please refer to attached VPAT.

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Section 1194.21 Software Applications and Operating Systems - Detail

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Criteria	Supporting Features	Remarks and explanations
<p>(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.</p>	<p>Supports with exceptions</p>	<p>The FeedRoom Access Help page contains information on enabling full keyboard access in the MacOS.</p> <p>Using FeedRoom Access in conjunction with some screen reading software requires JavaScript to be enabled on the web browser to attain full keyboard functionality. Instructions for doing so are provided.</p>
<p>(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.</p>	<p>Supports</p>	<p>FeedRoom Access meets these criteria. It is compatible with the following operating system and web browser combinations:</p> <p>Windows Vista -Internet Explorer 7 -Firefox 2</p> <p>Windows XP -Internet Explorer 6 -Internet Explorer 7 -Firefox 2 -Opera 9 -Netscape 9</p> <p>Windows 2000 -Internet Explorer 6 -Firefox 2 -Opera 9</p> <p>Mac Panther (OSX 10.3) -Safari 1 -Firefox 2 -Opera 8</p> <p>Mac Tiger (OSX 10.4) -Safari 2 -Firefox 2 -Opera 8</p>

(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supports	FeedRoom Access supports keyboard tabbing. FeedRoom Access also supports the well-defined on-screen outline that represents current focus in the AccessPlayer.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supports	FeedRoom Access supports this criterion. All non-text elements have associated textual information.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supports	FeedRoom Access meets these criteria.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports with exceptions	FeedRoom Access has limited support for this criterion. There is support for this in text fields (for example, in certain standard dialog boxes).
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports	FeedRoom Access meets these criteria. Applications recognize operating system settings for user-selected contrast, color and display attributes.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Supports	FeedRoom Access does not include any animations to display information to the user.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	FeedRoom Access supports this criterion. Although the video duration indicator and volume level indicator are presented using color as the primary means of conveying information, the video progress is also indicated by an on-screen time indicator, and the volume level is indicated by % of max volume, displayed below the volume indicator bar.
(j) When a product permits a user to adjust color and contrast settings, a variety of	Not Applicable	FeedRoom Access does not permit color or contrast

color selections capable of producing a range of contrast levels shall be provided.		settings.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Not Applicable	FeedRoom Access does not include any flashing or blinking elements.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports	FeedRoom Access meets these criteria. Regarding electronic forms full keyboard accessibility is afforded for all supported OS/web browser combinations.

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Section 1194.22 Web-based Internet information and applications - Detail

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Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports	FeedRoom Access includes functionality that makes it possible to display videos and related content within FeedRoom Access that conform to this criterion. FeedRoom Access users are responsible for ensuring that their video content's associated images conforms to this criterion.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Supports	FeedRoom Access includes functionality that makes it possible to display videos within the FeedRoom AccessPlayer that conform to this criterion. FeedRoom Access users are responsible for ensuring that their videos include associated caption files in DFXP format to ensure their videos conform to this criterion.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports	FeedRoom Access supports this criterion. The video duration indicator and volume level indicator are presented using color as the primary

		means of conveying information, but the video progress is also indicated by an on-screen time indicator, and the volume level is indicated by % of max volume, displayed below the volume indicator bar.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supports	FeedRoom Access supports this criterion by using external stylesheets called via <link> tags, and all pages are organized so as to be readable without the stylesheets.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Supports	FeedRoom Access does not use server-side image maps.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Supports	FeedRoom Access does not use server-side image maps.
(g) Row and column headers shall be identified for data tables.	Supports	FeedRoom Access does not use data tables.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Supports	FeedRoom Access does not use data tables.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Supports	FeedRoom Access supports this criterion by employing unique IDs for each <div>.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	FeedRoom Access supports this criterion. No elements of FeedRoom Access cause screen flicker outside of the designated range. User's of FeedRoom Access are responsible for the creation of the video content displayed by FeedRoom Access.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Supports	The essence of FeedRoom Access is the compliant presentation of FeedRoom Library applications. FeedRoom Access is automatically updated whenever the associated FeedRoom Library is updated.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Supports	FeedRoom Access supports this criterion in that any instance of client-side scripting has associated <noscript> tags providing equivalent functionality.

(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Supports	FeedRoom Access supports this criterion. The only plug-in required is Adobe Flash Player v9.0+. A link to obtain this plugin, or to update an older version, is provided in a manner compliant with §1194.21(a) through (l).
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports	FeedRoom Access supports this criterion, providing both access and instructions for users requiring AT.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Supports	FeedRoom Access supports this criterion, providing skip instructions where relevant.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Supports	FeedRoom Access does not require timed responses from users.

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

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Section 1194.24 Video and Multi-media Products – Detail

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<i>Criteria</i>	Supporting Features	Remarks and explanations
a) All analog television displays 13 inches and larger, and computer equipment that includes analog television receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002, widescreen digital television	Not Applicable	FeedRoom Access is not considered a display device.

(DTV) displays measuring at least 7.8 inches vertically, DTV sets with conventional displays measuring at least 13 inches vertically, and stand-alone DTV tuners, whether or not they are marketed with display screens, and computer equipment that includes DTV receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals.		
(b) Television tuners, including tuner cards for use in computers, shall be equipped with secondary audio program playback circuitry.	Not Applicable	FeedRoom Access is not considered a tuner device.
(c) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain speech or other audio information necessary for the comprehension of the content, shall be open or closed captioned.	Supports	FeedRoom Access displays synchronous closed captions for all videos for which DFXP (Distribution Format Exchange Profile) caption files are available. FeedRoom can convert many formats of time-stamped transcripts into DFXP files, and can provide, as a premium service the creation of time-stamped transcript, or raw transcription services to assist clients with compliance.
(d) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain visual information necessary for the comprehension of the content, shall be audio described.	Supports	FeedRoom Access allows for links for compliant transcript files for every video. FeedRoom can assist in the creation and/or hosting of such files, if needed, to assist clients with compliance.
(e) Display or presentation of alternate text presentation or audio descriptions shall be user-selectable unless permanent.	Supports	The display of closed captions, for videos having associated DFXP files, is selectable by the user in FeedRoom Access.

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Section 1194.31 Functional Performance Criteria – Detail

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Criteria	Supporting	Remarks and
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	Features	explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports	<p>FeedRoom Access supports the criterion, with few exceptions, allowing the use of screen readers to access user interface information. Commonly-used Assistive Technology (AT) may be used with FeedRoom Access. Users of AT should contact their AT vendor to assess the compatibility of their product with various web browsers to learn how to adjust their settings to optimize interoperability.</p> <p>Known exceptions, including the use of JAWS screen reader with the FireFox web browser, are noted in the FeedRoom Access Help FAQ.</p>
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports	<p>FeedRoom Access supports this criterion, affording system large font settings, high contrast settings, and other display settings used by visually impaired customers, including a full-screen viewing mode.</p>
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supports	<p>FeedRoom Access supports this criterion. FeedRoom Access provides the means for including formatted transcripts for videos, as well as the display of synchronous, on-screen captions, in a manner that does not interfere with the presentation of video. In all instances where FeedRoom Access provides an audio cue, a visual cue is provided as well.</p>
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Supports	<p>FeedRoom Access supports this criterion. Audio information is not important for the use of FeedRoom Access, and text-based alternatives (transcripts and synchronous captions) are provided for as described in §1194.31(c) herein.</p>
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support	Supports	<p>FeedRoom Access supports this criterion. FeedRoom Access does not require speech</p>

for Assistive Technology used by people with disabilities shall be provided.		interaction for any functionality, but is compatible with commonly-used AT for navigation, control and inputting text into forms.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports	FeedRoom Access supports this criterion with few exceptions. All functionality is possible using only a keyboard, or alternate AT input devices. One known exception is a security limitation imposed by Adobe's Flash plug-in to allow keyboard input when full-screen mode is invoked.

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Section 1194.41 Information, Documentation and Support - Detail

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<i>Criteria</i>	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports	FeedRoom Access supports this criterion. Online documentation for FeedRoom Access includes information about the accessibility features and options that are available in the application, a list of compatible operating systems and web browsers, and a list of keyboard shortcuts for using application features.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	FeedRoom Access supports this criterion. FeedRoom Access presents this information online, in a manner compliant with Section 508 regulations and accessible by all commonly-used Assistive Technology.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	FeedRoom Access supports this criterion. The FeedRoom supports many different methods of communication in order to meet the varying requirements for people with disabilities. Such

		methods include phone, web and email support to address any issue reported by an end-user.
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